

Password Self-Service Reset



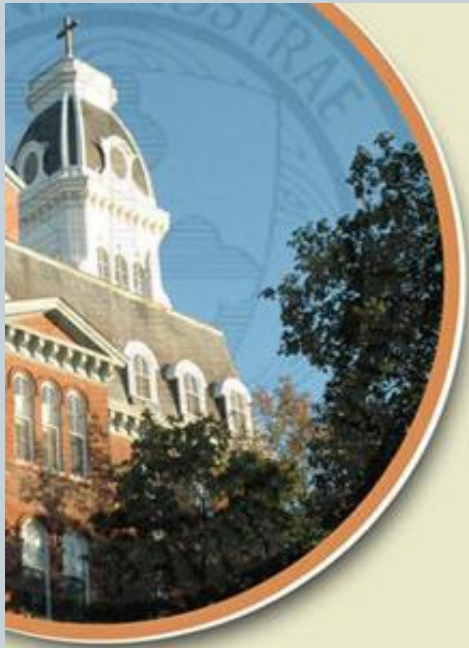
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Reset Your Network Password



- Visit <http://portal.ndm.edu>
- Click “NDMU Password Self-Service”
- Click “Reset Password”
- Enter your email address
- Answer the challenge questions
- Choose a NEW password

1. Visit <http://portal.ndm.edu>
2. Click “NDMU Password Self-Service”



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Welcome to the Notre Dame Portal your information gateway

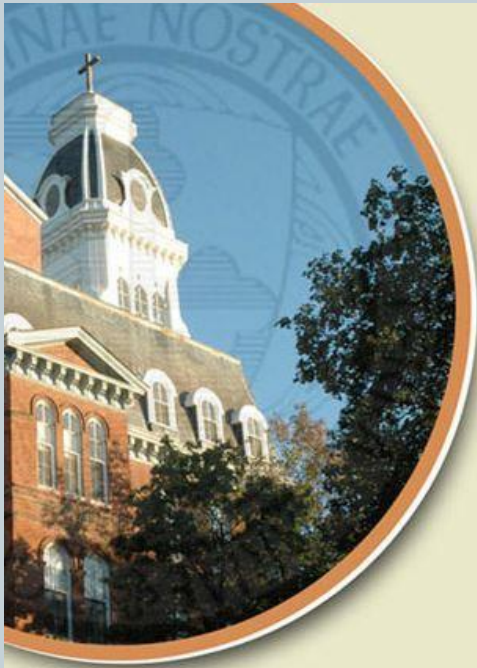
To "Get Connected" to the information you need, simply select the appropriate link below:

- [Prospective Student Portal](#)
- [Registered Student Portal](#)
- [Faculty & Staff Portal](#)
- [NDMU Password Self-Service](#)



IT Help Desk : (410) 532.5200 : helpdesk@ndm.edu : Rice Hall 105

3. Click “Reset Password”



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NDMU SELF-SERVICE NETWORK PASSWORD RESET PORTAL

You can change your own NDMU network password anytime, anywhere, by yourself!

Note: It does not apply to Gatormail password.

Your first visit? Click the link below for registration and reset instructions:

[Registration & Password Reset Guides](#)

Note: Registration must be completed to use the password reset portal!

If you are ready to begin, please click on a link below:



Register Account



Reset Password



4. Enter Your Email Address



Password Reset:

Please enter your user name below

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Examples:

jsmith1@ndm.edu

speterson@live.ndm.edu

Next

5. Answer The Challenge Questions



Verify Your Identity: Submit Your Answers

You must answer 3 of the following 3 questions.

What is the first name of the person you first kissed?

What are the last 5 of your Social Security number?

In what city or town did you meet your spouse/partner?

baltimore

X

Next

Cancel

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- Answers are NOT case-sensitive.
- If you cannot remember the answers to these questions, contact the helpdesk.

6. Choose a NEW Password



- Password **must** contain characters from **three** of the following **four** categories:
 - English uppercase characters (A through Z)
 - English lowercase characters (a through z)
 - Numbers (0 through 9)
 - Non-alphabetic characters (! @ # \$ % ^ & *)
- Password **must** be at least 7 characters long
- Password **must not** contain your account name or parts of your full name that exceed two consecutive characters
- Password expires every 90 days.
- You are required to use "Strong" passwords that do not match previously used passwords.

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Password Reset: Choose Your New Password

(Resetting password for sroberts@ndm.edu)

Enter a new password:
.....

Re-enter the password:
.....

Next Cancel

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7. All Done!



Success: Your password has been reset



You can now use your new password to log in.



If you have any questions, comments or concerns,
please contact the IT HelpDesk:

Helpdesk@ndm.edu

Or

410-532-5200